

# ASSETS AND SERVICES COMMITTEE

20 MARCH 2019

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## AGENDA ITEM B1

### INTERIM INFRASTRUCTURE AND SERVICES REPORT

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#### **Purpose of Report**

To update councillors on the Infrastructure and Services Group activities.

#### **Recommendations**

Officers recommend that the Council:

1. *Receive the Interim Infrastructure and Services Report.*

#### **1. Group Manager highlights**

Due to the new structure of the Assets and Services committee this is an interim update post the 20 March council meeting held in Martinborough.

##### **1.1 Post-incident review report Martinborough water**

Work is continuing on the post Martinborough water event with the report being done through Jason Colton, Chief Technical Officer, Lutra, water engineering specialists in process engineering and management. The report will be completed by 1 April 2019.

The scope is to cover;

- Description of what happened
- Lessons learnt
- What needs to change in the future to mitigate a repeat incident
- To be published on our website with media release and promoted via MBA and Community Board

There is a meeting planned in early April with the wider community to discuss lessons learnt and the customer experience.

##### **1.2 Wairarapa Road Maintenance contract**

The contract is currently out to tender with contractor meetings being held on 19 March to supply clarity to the new arrangements.

Discussions are being held covering the location of the Rooding Business unit, staffing, professional services and other related set up issues. The philosophy is to work collaboratively with the two councils and the contractor to assist with such options as joint programming and tactical asset management with the contractor and clients.

### **1.3 Shared services**

Discussions are on-going with Carterton District Council (CDC) in libraries, dog pound location and areas that may be beneficial to share staff and expertise. Currently William (Bill) Sloane is working across both CDC and South Wairarapa District Council (SWDC) on waters project management where there is synergies with both councils.

## **2. Water supply**

At the start of the month I attended the Three Waters Review – workshop on emerging regulatory reform proposals.

In November the Government asked Three Waters Review Officials (Health, Ministry for the Environment and Department of Internal Affairs (DIA)) to provide advice to Cabinet in June 2019 for new regulatory arrangements for safe drinking water, improved environmental performance of waste and storm water.

Officials have continued working on related issues since and these workshops are to get sector (LG, Health, Environment, iwi/Māori, water industry) input and feedback on emerging thinking around what these new arrangements might look like, what they should cover, how they might work etc. So, to that extent they are new. The workshop had a good range of attendance from across the region, including most Territorial Authorities and some from Marlborough/Nelson.

Officials from Health, Environment and DIA will presented briefly then we worked in break-out groups to get a range of views to inform proposals that go forward.

They followed up with SWDC as they thought we might have some specific observations/experience to share with respect to the recent boil-water period, but also on the general challenges and experience of smaller semi-rural communities and how any suggested proposals might impact on your community.

This became a major topic of the workshop being “standards and small supplies” such as Pirinoa and marae etc.

## **3. Waste water**

### **3.1 Consents**

The evidence of the Officers is being prepared at present for the Featherston Consent.

The Featherston Community Board has asked for a report on the consent to date and costs. This is currently underway.

## **4. Solid waste management**

### **4.1 Wheelie bin recycling service rollout recommendations**

4.1.1. The bins are to be at the kerbside by 7.30am. The operational impact of maintaining the current start time will be reviewed with Earthcare after 4-6 months.

4.1.2. Late or missed bins

Currently calls or emails are received through Council's call centres and service requests are emailed to Earthcare. Missed wheelie bins (confirmed by truck mounted camera) will be collected at Earthcare's cost – usually on the following day. Earthcare will advise the call centre if the bin was not out when truck passed (photo evidence to be made available if requested). The Call Centre will advise there will be a \$60 charge to pick up (on the following day) – or that the recycling can be taken to a transfer station for no charge. If pick-up charge agreed, then instruction given to Earthcare and invoice arranged.

### **4.2 Operational**

- I. The wheelie bin lid must be shut, and maximum weight not to exceed 50kg.
- II. The glass crate should not be filled over the top edge of the bin and maximum weight not to exceed 10kg.
- III. Bottles to be squashed and lids removed.
- IV. New wheelie bins delivered to new dwelling or property.
- V. Earthcare will deliver the bin within seven working days on request from Council.
- VI. The wheelie bin is to be placed one meter from other objects and five meters from the end of a dead-end street or cul-de-sac
- VII. Estimated that 140-200 properties effected in Wairarapa.
- VIII. Earthcare will identify effected properties to Council when delivering wheelie bins.
- IX. Council to write to effected residents to explain requirements and reasons.
- X. Earthcare will move bins for first 2/3 occasions if not in correct location and provide reminder note of the requirements.
- XI. Council staff to be advised of problem locations to follow-up with residents.
- XII. Three strike policy for incorrect recycling, rubbish & special waste in bins

- XIII. Earthcare will sticker non-compliant bins and advise of Council policy requirements.
- XIV. Council to be advised when 3 strikes are up.
- XV. Strikes to last 1 year.
- XVI. Council staff to contact property and discuss policy and enforcement.
- XVII. Council to decide and advise whether repeat offenders will no longer have their recycling collected.

Communications will be taken to make it clear that the recycle rate struck by Council is for the provision of a recycling service – This is either at the curb (if compliant with by-laws) or at the transfer station.

#### **4.3 Wheelie bin lid latches**

Latches will now cost \$3.12 + installation – Earthcare to confirm installation cost. Supply cost for bins expected to be below \$55/bin budget – Earthcare to confirm discount obtained. Earthcare is undertaking a trial with proposed latches. Propose that if bins can be supplied with latches at original budget cost then proceed with this for all towns (subject to trial outcome).

#### **4.4 Replacement bins**

Damaged bins replaced/repared by Council except when clearly damage by property owner (e.g. towbar damage).

Councils are expecting 2% replaced per year - \$10,000 pa cost to Masterton District Council, \$5K pa each for CDC/SWDC.

Stolen bin policy – First stolen bin replaced by Council, subsequent bins pay \$60/bin. With electronic tagging, bin theft is not expected to be significant.

New property owners required to get bin/crates from previous owner or purchase new bin/crates.

#### **4.5 Collection of three to seven plastics.**

Earthcare are contracted to collect plastics numbered one to seven and will continue to do this. Other areas are now only taking plastics numbered one and two. Plastics numbers three to seven are generally being stockpiled or landfilled. India now stopping collection – to be discussed further.

#### **4.6 Recycling of soft plastics**

Currently on hold, a decision is due in April 2019.

Contact Officer: Mark Allingham, Group Manager Infrastructure and Services  
Reviewed by: Paul Crimp, Chief Executive Officer